

## Benefits to *Fit Your Life*

Vendor Contact List		
myHealth		
Offering & Vendor	Telephone	Website
MyQHealth – health care navigation for UMR members	1-855-649-3857 Monday – Friday / 8:30 a.m. – 10:00 p.m. ET	<a href="http://www.bscmyqhealth.com">www.bscmyqhealth.com</a>
Medical – UMR, A UnitedHealthcare Company	1-855-649-3857 Monday – Friday / 8:30 a.m. – 10:00 p.m. ET	<a href="http://www.bscmyqhealth.com">www.bscmyqhealth.com</a>
Teladoc – available through UMR	1-800-835-2362	<a href="http://www.teladoc.com">www.teladoc.com</a>
Medical – CIGNA International; Medical Plans for Expats	1-800-441-2668 1-302-797-3100 (collect calls are accepted)	<a href="http://www.cignaenvoy.com">www.cignaenvoy.com</a>
Medical - HMSA	1-808-948-6111/Honolulu 1-808-935-5441/Hilo 1-808-329-5291/Kailua-Kona 1-808-245-3393/Kahului-Maui 1-808-245-3393/Lihue-Kauai	<a href="http://www.hmsa.com">www.hmsa.com</a>
Medical - Kaiser Permanente	1-800-464-4000	<a href="http://my.kp.org/bostonscientific">http://my.kp.org/bostonscientific</a>
Medical & Travel Security Assistance (24/7) - Anvil Assist for Expats & Business Travelers	1-508-876-3141 from cell or +001 508-876-3141  Global Security Comm&-Center 508-683-4444	Download App: <a href="http://info.anvilgroup.com/triphub">http://info.anvilgroup.com/triphub</a>
Prescription Drug – OptumRx	1-844-368-8737	<ul style="list-style-type: none"> <li>Create your Member Account: <a href="http://www.optumrx.com">www.optumrx.com</a></li> <li>Single sign-on to your account through MyQHealth</li> </ul>
Dental – Delta Dental	1-800-872-0500	<a href="http://www.deltadentalma.com">www.deltadentalma.com</a>
Vision – EyeMed	1-866-723-0514	<a href="http://www.eyemedvisioncare.com">www.eyemedvisioncare.com</a>
Voluntary Benefits – MetLife <ul style="list-style-type: none"> <li>Critical Illness Insurance</li> <li>Accident Insurance</li> </ul>	1 800 GET-MET8 (1-800-438-6388)	

Long-Term Care Insurance - ACSIA/Transamerica	1-844-344-0525	<a href="https://bostonscientific.lcoptions.com/">https://bostonscientific.lcoptions.com/</a>
Maven Clinic	NA	<a href="http://mavenclinic.com/join/bsci1">http://mavenclinic.com/join/bsci1</a>
Pivot Tobacco Cessation Program	NA	<a href="http://www.account.pivot.co/partnerBSC">www.account.pivot.co/partnerBSC</a> code:BSC2020 or Text BSC2020 to 31996
<b>myWealth</b>		
401(k) - Vanguard	1-800-523-1188	<a href="http://www.vanguard.com">www.vanguard.com</a> Plan Number: 091488
GESOP – E*TRADE	1-800-838-0908	<a href="http://www.etrade.com/enroll">www.etrade.com/enroll</a>
Flexible Spending Accounts (FSAs) & COBRA – Chard Snyder	FSA: 1-800-982-7715 COBRA: 1-888-993-4646  For general questions & FSA Claim submissions: <a href="mailto:askpenny@chard-snyder.com">askpenny@chard-snyder.com</a>	<a href="http://www.chard-snyder.com/bsc.html">www.chard-snyder.com/bsc.html</a>
Health Savings Account (HSA) – HealthEquity	1-877-694-3938	<a href="http://www.healthequity.com">www.healthequity.com</a>
Financial Service Center – BCU	1-866-411-5300	<a href="http://www.bcu.org">www.bcu.org</a>
Life Insurance (Basic & Voluntary) – MetLife	1-800 GET-MET8 Group Life Claims Office: 1-800-638-6420 <ul style="list-style-type: none"><li>• Prompt 1 – Statement of Health (SOH) &amp; Evidence of Insurability (EOI)</li><li>• Prompt 2 – Life Claim</li></ul>	<a href="https://mybenefits.metlife.com">https://mybenefits.metlife.com</a>
<b>myLife</b>		
Leaves of Absence – Sedgwick <ul style="list-style-type: none"><li>• Paid Family Leaves</li><li>• Short-term Disability</li><li>• Military Leaves</li><li>• Sabbatical Leaves</li></ul>	1-855-811-5701	<a href="http://www.mySedgwick.com/BSCI">www.mySedgwick.com/BSCI</a>
Leaves of Absence – The Hartford <ul style="list-style-type: none"><li>• Long-Term Disability</li></ul>	1-800-308-2386	<a href="https://AbilityAdvantage.TheHartford.com">https://AbilityAdvantage.TheHartford.com</a>
Tutor.com	Customer Support 800-411-1970	<a href="http://www.tutor.com/bsci">http://www.tutor.com/bsci</a> First time? Use your EMP ID and reset your password
Employee Assistance Program (EAP) & Personal Assistant Service – GuidanceResources	1-866-812-5303	<a href="http://www.guidanceresources.com">www.guidanceresources.com</a> Company ID: EB3414X
Educational Assistance Program (Tuition Reimbursement)- ISTS	1-855-659-2034 <a href="mailto:BSCI@applyISTS.com">BSCI@applyISTS.com</a>	<a href="http://bsci.applyists.net">http://bsci.applyists.net</a>
Voluntary Benefits – Mercer <ul style="list-style-type: none"><li>• Auto Insurance</li><li>• Home Insurance</li></ul>	1-800-729-3032 Monday – Friday / 8:00 a.m. – 8:00 p.m. ET Saturday / 9:00 a.m. – 1:00 p.m. <a href="mailto:customerservice@mercer.com">customerservice@mercer.com</a>	<a href="http://www.bscevuntarybenefits.com">www.bscevuntarybenefits.com</a>

Voluntary Benefits – <ul style="list-style-type: none"> <li>• Pet Insurance</li> <li>• Identity Theft (Allstate)</li> <li>• MetLife Legal</li> </ul>	1-877-738-7874 1-800-789-2720 1-800-821-6400	<a href="http://www.info.legalplans.com">www.info.legalplans.com</a>
Care@Work – <b>Care.com</b> <ul style="list-style-type: none"> <li>• Back-up care</li> <li>• Senior Care Planning</li> <li>• Expert Assistance</li> </ul>	1-855-781-1303 <a href="mailto:careteam@care.com">careteam@care.com</a>	<a href="https://bostonscientific.care.com/">https://bostonscientific.care.com/</a>
Healthy Meal Planning - The Dinner Daily		<a href="https://thedinnerdaily.com/bostonsci/BOSTON30">https://thedinnerdaily.com/bostonsci/BOSTON30</a>
<b>General Support</b>		
<b>HR Service Center</b> – to support transactional enrollment assistance & questions.	1-800-570-4455, Monday – Friday, 8 a.m. – 7 p.m. ET <a href="mailto:hrconnectusbenefits@bsci.com">hrconnectusbenefits@bsci.com</a>	
<b>MyQHealth</b> – to support UMR members’ health care navigation & benefit plan support questions & needs (ID cards, coverages, health conditions, network, transition of care, claims & appeals support, & more).	1-855-649-3857 Monday – Friday / 8:30 a.m. – 10:00 p.m. ET	<a href="http://www.bscomvqhealth.com">www.bscomvqhealth.com</a>

